

### Eligibility and Referral Pathway

For Health Plans and Providers

Whole Person Care – Los Angeles (WPC-LA) works with people who **live in Los Angeles County and are eligible for Medi-Cal**. For more details on how you can refer someone to a specific WPC-LA program, please see below:

Working with People Experiencing	How to Refer
<b><i>JUSTICE INVOLVEMENT</i></b> <b>Reentry Pre-Release Program</b> Persons incarcerated in LA County jails with ongoing chronic health issues, serious mental illness, substance use disorders, social service needs, at risk of homelessness or experiencing homelessness.	Send email to: <a href="mailto:CareTransitionsReferrals@lasd.org">CareTransitionsReferrals@lasd.org</a>
<b>Reentry Post-Release Program</b> Persons released from jail or prison within the last 6 months with ongoing chronic health issues, serious mental illness, substance use disorders, social service needs, at risk of homelessness or experiencing homelessness.	Call the WPC-LA Helpline (844) 804-5200
<b><i>SUBSTANCE USE DISORDER</i></b> <b>Substance Use Disorder (SUD)-Engagement Navigation and Support Program</b> Persons with serious on-going substance use disorder and willingness to receive treatment.	Call the WPC-LA Helpline (844) 804-5200
<b><i>COMPLEX HEALTH CONDITIONS</i></b> <b>Transitions of Care Program</b> Persons currently hospitalized at <b>LAC+USC Medical Center, Harbor UCLA Medical Center, Olive View UCLA Medical Center, or White Memorial Medical Center</b> ; and not going to a skilled nursing facility when discharged. <ul style="list-style-type: none"> <li>• At least 3 inpatient admissions (or ED observational stays) in the past 12 months; or</li> <li>• At least 2 inpatient admissions (or ED observational stays) in the past 12 months with select criteria.</li> </ul>	Accepting referrals for persons admitted to the hospitals <b>listed in bold</b> . Participating hospitals should follow existing protocol.
<b><i>BARRIERS TO A HEALTHY PREGNANCY</i></b> <b>MAMA'S Neighborhood Program</b> Pregnant women who are low income and experiencing complex, stressful life circumstances, or have medical comorbidities.	Call the MAMA's Referral Line (844) 37-MAMAS



### Eligibility and Referral Pathway

For Health Plans and Providers

Working with People Experiencing	How to Refer
<b>HOMELESSNESS</b> <b>Countywide Benefits Entitlement Services Team (CBEST) Program</b> Persons who are homeless or at risk of being homeless who meet any of the following criteria: over 65 years of age or have a physical or mental health disability, and not currently receiving Supplemental Security Income or Social Security Disability Insurance benefits.	Refer within your Service Planning Area (SPA): SPA 1 (661) 948-8559      SPA 5 (310) 399-6878 SPA 2 (818) 342-5897      SPA 6 (323) 432-4363 SPA 3 (626) 593-2364      SPA 7 (562) 373-5264 SPA 4 (213) 529-0979      SPA 8 (562) 599-1321
<b>Permanent Supportive Housing – Intensive Case Management Services (ICMS)</b> Persons who are homeless or at risk of being homeless who meet any of the following criteria: disabled, chronic physical or behavioral health conditions, and frequent visits to emergency departments or hospitals.	Refer to the <i>Homeless High-Risk</i> tab on the WPC-LA website: <a href="http://wpc.dhs.lacounty.gov">http://wpc.dhs.lacounty.gov</a>
<b>Interim Housing Program</b> Persons who are homeless with complex, chronic physical and/or behavioral health conditions, including persons who have frequent visits to emergency departments or hospitals needing temporary housing. Persons must be able to live independently, must be able to do own activities of daily living and do not need licensed residential care or skilled nursing facility level of care.	<b>For Department of Health Services (DHS) facilities:</b> Applications are processed through CHAMP  <b>For non-DHS facilities:</b> Refer to the <i>Homeless High-Risk</i> tab on the WPC-LA for application materials: <a href="http://wpc.dhs.lacounty.gov">http://wpc.dhs.lacounty.gov</a>
<b>Sobering Center</b> Persons who are intoxicated and do not need immediate medical attention. Willing to visit the Sobering Center located in the Skid Row area of downtown Los Angeles.	Referrals only accepted by hospitals and community organizations serving downtown Los Angeles, Skid Row and adjacent area.  Call the Exodus Line (213) 395-7700
<b>SERIOUS MENTAL ILLNESS</b> <b>Residential and Bridging Care Program</b> Persons living in an Institution of Mental Disease or Enriched Residential Setting, but could be placed in the community with support.	Call the Department of Mental Health Countywide Resource Management Referral Line (213) 738-4775 and speak to the “Officer of the Day”

\*Please note: Information on this document is subject to change without notice.

For more information about Whole Person Care – Los Angeles, visit our website <http://wpc.dhs.lacounty.gov>